



December 23, 2021

Dear Ringwood Village Resident,

Beginning February 1, 2022, Village of Ringwood will be changing its solid waste services contractor. The Village has selected Oakbrook Terrace based and family owned and operated, Flood Brothers Disposal Co. to provide all solid waste services in a manner similar to what is now in place with Waste Management. The enclosed welcome packet from Flood Brothers outlines the services to be provided to all single-family homes and 2-unit homes within the Village. The information will include what will stay the same and what new value-added services will be provided.

The distribution of carts will begin the last two weeks of January. Each resident will receive one (1) 95-gallon refuse cart and one (1) 65-gallon recycling cart, the carts are included in the monthly costs. Residents will have the option to upgrade to a 95-gallon recycling cart. Flood Brothers offers additional carts to residents for a monthly rental fee. Please contact Flood Brothers if you are interested in upgrading or adding additional carts.

The current service schedule will be changing to Wednesday. Residents will be allowed two (2) bulk item for pick up each week free of charge. Flood Brothers will directly bill each customer for the services provided in advance of services each quarter.

Please note that NO automatic payment information will be transferred, and residents will be required to enroll with Flood Brothers.

Flood Brothers will begin the transition during the last few weeks of January with carts being delivered to all residences by January 31, 2022. PLEASE do not use these carts for pick-up until February 1, 2022. Waste Management will begin to remove your current Waste Management owned carts on your last scheduled service day. The cart removal process may take multiple days. Please leave your Waste Management carts outside until they are removed.

If you have any questions about the transition, please feel free to contact Flood Brothers direct at **630-261-0400** or **ringwood@floodbrothersdisposal.com**. We are excited to be the newest partner to the residents and staff of Ringwood.

Regards,

Village of Ringwood & Flood Brothers Disposal Co.





